

Special Focus Facility (“SFF”) Initiative

This webpage offers a list of nursing homes that (a) have had a history of serious quality issues and (b) are included in a special program to stimulate improvements in their quality of care. Please take a minute to review this background information on our “Special Focus Facility” initiative. The background here will help you be as informed as possible when you discuss your long term care options with any nursing home that is listed here – and what they are doing to improve their quality of care.

Background

The Centers for Medicare & Medicaid Services (CMS) and States visit nursing homes on a regular basis to determine if the nursing homes are providing the quality of care that Medicare and Medicaid requires. These “survey” or “inspection” teams will identify deficiencies in the quality of care that is provided. They also identify any deficiencies in meeting CMS safety requirements (such as protection from fire hazards). When deficiencies are identified, we require that the problems be corrected. If serious problems are not corrected, we may terminate the nursing home’s participation in Medicare and Medicaid.

Most nursing homes have some deficiencies, with the average being 6-7 deficiencies per survey. Most nursing homes correct their problems within a reasonable period of time. However, we have found that a minority of nursing homes have:

- More problems than other nursing homes (about twice the average number of deficiencies),
- More serious problems than most other nursing homes (including harm or injury experienced by residents), and
- A pattern of serious problems that has persisted over a long period of time (as measured over the three years before the date the nursing home was first put on the SFF list).

Although such nursing homes would periodically institute enough improvements in the presenting problems that they would be in substantial compliance on one survey, significant problems would often re-surface by the time of the next survey. Such facilities with a “yo-yo” or “in and out” compliance history rarely addressed underlying systemic problems that were giving rise to repeated cycles of serious deficiencies. To address this problem CMS created the “Special Focus Facility” (SFF) initiative.

How the Special Focus Facility (SFF) Initiative Works

CMS requires that SFF nursing homes be visited in person by survey teams twice as frequently as other nursing homes (about twice per year). The longer the problems persist, the more stringent we are in the enforcement actions that will be taken. Examples of such enforcement actions are civil monetary penalties (“fines”) or termination from Medicare and Medicaid. Within about 18-24 months after a facility is identified by CMS as an SFF nursing home, we expect that there will be one of 3 possible outcomes:

- (a) **Improvement & Graduation:** The nursing home graduates from the SFF program because it has made significant improvements in quality of care - and those improvements are continued over time;

(b) **Termination from Medicare:** The nursing home is terminated from participation in the Medicare and Medicaid programs. While such a nursing home may continue to operate (depending on State law), usually it will close once Medicare and Medicaid funding is discontinued. In such a case the State Medicaid Agency (and others) will assist all nursing home residents to transition to another residence that can provide a better and acceptable quality of care. This may include a variety of possibilities, such as another nursing home, a community-based setting, or apartment with good support services.

(c) **Extension of Time:** The nursing home is provided with some additional time to continue in the SFF program because there has been very promising progress, such as the sale of the nursing home to another owner with a much better track record of providing quality care.

How Can You Use This Information

If you are considering admission to a nursing home included on this list you may want to:

- Above all, visit the nursing home. Talk to staff, residents, and other families. You may request to see the results from the last State or CMS survey (it should be in a place that is easily accessible.)
- Before your visit, look at the survey history of the nursing home on *Nursing Home Compare* to see what areas may be problematic.
- Ask the nursing home staff what they are doing to improve the quality of care for residents in the nursing home.
- Call the State survey agency (link to *Nursing Home Compare*) to find out more about the nursing home. Look at the length of time that a nursing home has been on the SFF list. This is particularly important if the nursing home has been an SFF nursing home for more than 18-24 months, since such nursing homes are closer to either graduating (due to improvements) or ending their participation in Medicare and Medicaid.
- Call your local State Ombudsman, Administration on Aging, and local groups to find out more about the nursing home.
- Use the Nursing Home Brochure found at <http://www.medicare.gov/Publications/Pubs/pdf/nursinghome.pdf> and “Guide to Choosing a Nursing Home” <http://www.medicare.gov/Publications/Pubs/pdf/02174.pdf> - both publications are available on *Nursing Home Compare*.

If you currently reside in a SFF nursing home, please know that this home is being closely monitored (it is inspected twice as often as other nursing homes). You may also direct any questions you have to the contacts above. The good news is that about 50% of the nursing homes in the SFF program significantly improve their quality of care within 24-30 months after being selected for the SFF initiative, while about 16% tend to be terminated from Medicare and Medicaid.

How to Interpret the Tables

Below we list nursing homes in five (5) different categories:

- A. **Table A – New Additions:** Nursing homes newly added to the SFF (which have not yet had a standard survey since being added to the list).

- B. **Table B – Not Improved:** Nursing homes that have failed to show significant improvement despite having had the opportunity to show improvement in at least one survey after being named as a SFF nursing home.
- C. **Table C – Improving:** Nursing homes that have shown significant improvement, as indicated by the most recent survey, and CMS is waiting to see if the improvement continues over time. If the improvement continues for about 12 months (through two standard surveys), these nursing homes will graduate from the SFF list. “Significant improvement” means that the most recent standard survey (and any later compliant investigations) found no deficiencies in which there was actual harm to any resident, and no deficiency in which there was systemic potential for harm (i.e. no deficiency above an “E” level).
- D. **Table D – Recently Graduated:** These nursing homes not only improved, but they sustained significant improvement for about 12 months (through two standard surveys). CMS congratulates these nursing homes and list their names as “graduates” for a few months after they graduate so that anyone who has been tracking their progress will be informed. “Graduation” does not mean that there may not be problems in quality of care, but does generally indicate an upward trend in quality improvement compared to the nursing home’s prior history of care.
- E. **Table E – No Longer in Medicare and Medicaid:** These are nursing homes that were either terminated by CMS from participation in Medicare and Medicaid within the past few months, or voluntarily chose not to continue such participation. In most cases the nursing homes will have closed, although some nursing homes that leave Medicare later seek to show better quality and re-enter the Medicare program after demonstrating their ability to comply with all Federal health and safety requirements.

Important Note about Information Delays

The State survey agencies are responsible for entering survey information into CMS’ databases and providing updates as needed. Every attempt is made to assure the accuracy and timeliness of the information on the list. However, data lags of up to several months can occur between completion of a survey and posting of data on this list. We advise interpreting this information cautiously and supplementing it with information from the ombudsman's office, the State survey agency, or other sources.

Continued Improvements in the Special Focus Facility Initiative

This website is the latest in a series of improvements CMS is making to address the problem of chronically under-performing nursing homes. In 2005, for example, we increased the number of SFF nursing homes by 30% and strengthened enforcement. In November 2007 we began publishing the names of SFF nursing homes that had failed to improve significantly. In February 2008 we added all other SFF nursing homes in a format that allows consumers to distinguish between nursing homes that were improving compared with those that are not. In April 2008 we added cross-links between the individual nursing home pages on our *NH Compare* website with the full SFF list. In August 2008 we announced methods by which SFF nursing homes may obtain additional technical assistance from the local Quality Improvement Organizations (QIOs)

to help them improve quality. In December 2008 we began rating all nursing homes using a Five-Star Quality Rating System on the website www.medicare.gov/NHCompare.

Table A - New Additions: These are nursing homes newly added to the SFF initiative (but which have not yet had a standard survey since being added to the list). If you wish to learn more about a specific home, please contact the State survey agency or the Ombudsman's office in your area which can be found in the [Helpful Contacts](#) section of *Nursing Home Compare*.

Table B – Not Improved: These are nursing homes that have failed to show significant improvement despite having had the opportunity to show improvement in at least one survey after being named a SFF nursing home.

Table C - Improving: These are nursing homes that have show significant improvement, as indicated by the most recent survey, and CMS is waiting to see if the improvement continues over time. If the improvement continues, these nursing homes will graduate from the SFF list.

Table D – Recently Graduated: These are nursing homes that not only improved, but they sustained significant improvement for about 12 months (through two surveys). We congratulate these nursing homes and list their names as “graduates” for a few months after they graduate so that anyone who has been tracking their progress will be informed.

Table E – No Longer in Medicare and Medicaid: These are nursing homes that were either terminated by CMS from participation in Medicare and Medicaid within the past few months, or voluntarily chose not to continue such participation. In most cases the nursing homes will have closed, although some nursing homes that leave Medicare later seek to show better quality and re-enter the Medicare program after demonstrating their ability to comply with all Federal health and safety requirements.

Table A: Facilities Newly Added to the SFF Program

| Facility Name | Address | City | State | ZIP | Phone Number | Most Recent Survey | Months as an SFF |
|---|------------------------------------|------------------|--------------|------------|---------------------|---------------------------|-------------------------|
| Crestpark Retirement Inn | 111 Hospital Drive | Helena | AR | 72342 | 870-338-3405 | | 3 |
| Osborn Health And Rehab | 3333 N Civic Center Plaza | Scottsdale | AZ | 85251 | 480-994-1333 | | 4 |
| Pueblo Care And Rehab | 2611 Jones Avenue | Pueblo | CO | 81004 | 719-564-1735 | | 3 |
| St. Camillus Rehabilitation & Nursing Center | 494 Elm St | Stamford | CT | 06902 | 203-325-0200 | | 1 |
| The William And Sally Tandet Center For Continuing Care | 146 W Broad Street | Stamford | CT | 06902 | 203-964-8500 | | 1 |
| Savannah Rehabilitation & Nursing | 815 East 63 Street | Savannah | GA | 31405 | 912-352-8615 | | 2 |
| Granger Nursing & Rehabilitation Center | 2001 Kennedy Street | Granger | IA | 50109 | 515-999-2588 | | 0 |
| Manorcare Health Services Waterloo | 201 West Ridgeway Avenue | Waterloo | IA | 50701 | 319-234-7777 | | 1 |
| Park Villa Long Term Care | 221 N Washington St | Marion | IN | 46952 | 765-664-4573 | | 0 |
| Crest View Lutheran Home | 4444 Reservoir Boulevard Northeast | Columbia Heights | MN | 55421 | 763-782-1611 | | 5 |
| Britthaven Of Chapel Hill | 1716 Legion Road | Chapel Hill | NC | 27517 | 919-942-2280 | | 0 |
| Western Horizon Care | 1104 Hwy 12 | Hettinger | ND | 58639 | 701-567-2401 | | 3 |
| Good Samaritan Society - Hobbs Village | 1701 North Turner | Hobbs | NM | 88240 | 575-393-3156 | | 2 |
| Mercy Of Northern New York | 218 Stone Street | Watertown | NY | 13601 | 315-782-7400 | | 0 |
| Mt. Loretto Nursing Home | 302 Swart Hill Road | Amsterdam | NY | 12010 | 518-842-6790 | | 5 |
| The Hamptons Center For Nursing & Rehabilitation | 64 County Road 39 | South Hampton | NY | 11968 | 631-702-1000 | | 5 |
| Main Line Nursing & Rehab | 283 East Lancaster Avenue | Malvern | PA | 19355 | 610-296-4170 | | 5 |
| Giddings Healthcare Center | 1747 E Hempstead | Giddings | TX | 78942 | 979-542-2150 | | 2 |
| Avamere Highlands Memory Care | 5954 North 26th | Tacoma | WA | 98407 | 253-752-7713 | | 3 |
| Oak Park Nursing And Rehab Center | 718 Jupiter Drive | Madison | WI | 53718 | 608-663-8600 | | 4 |
| South Central Wy Healthcare & Rehab | 542 16th Street | Rawlins | WY | 82301 | 307-324-2759 | | 1 |

Table B: Facilities That Have Not Improved

| Facility Name | Address | City | State | ZIP | Phone Number | Most Recent Survey | Months as an SFF |
|--|----------------------------------|--------------------|-------|-------|--------------|--------------------|------------------|
| Mount Royal Towers | 300 Royal Tower Drive | Birmingham | AL | 35209 | 205-870-5666 | 02/12/2009 | 7 |
| Parkview Rehabilitation And Healthcare Center | 2600 Barrow Road | Little Rock | AR | 72204 | 501-224-4173 | 06/29/2009 | 14 |
| Bella Vista Health Care Center | 933 East Deodar Street | Ontario | CA | 91764 | 909-985-2731 | 02/19/2009 | 8 |
| Golden Cross Health Care Of Fresno | 1233 A Street | Fresno | CA | 93706 | 559-268-6317 | 02/13/2009 | 21 |
| Palm Springs Healthcare Center | 277 S Sunrise Way | Palm Springs | CA | 92262 | 760-327-8541 | 01/29/2009 | 7 |
| Santa Cruz Skilled Nursing Center | 2990 Soquel Avenue | Santa Cruz | CA | 95062 | 831-479-9000 | 03/25/2009 | 37 |
| Camellia Healthcare Center | 500 Geneva Street | Aurora | CO | 80010 | 303-364-9311 | 05/14/2009 | 8 |
| Capital Healthcare Center | 3333 Capital Medical Blvd | Tallahassee | FL | 32308 | 850-877-4115 | 02/13/2009 | 7 |
| Governor's Creek Health & Rehab | 803 Oak Street | Green Cove Springs | FL | 32043 | 904-284-5606 | 04/03/2009 | 6 |
| Early Memorial Nursing Home | 11740 Columbia Road | Blakely | GA | 39823 | 229-723-3796 | 02/25/2009 | 9 |
| International Nursing And Rehab Center | 4815 South Western Ave | Chicago | IL | 60609 | 773-927-4200 | 02/20/2009 | 54 |
| Pekin Manor | 1520 El Camino Drive | Pekin | IL | 61554 | 309-353-1099 | 02/13/2009 | 10 |
| Shawnee Rose Care Center | 1000 West Sloan Street | Harrisburg | IL | 62946 | 618-252-3905 | 02/05/2009 | 18 |
| Hillcrest Centre For Health And Rehab | 203 Sparks Avenue | Jeffersonville | IN | 47130 | 812-283-7918 | 02/06/2009 | 27 |
| Washington Health Care Center | 8201 W Washington St | Indianapolis | IN | 46231 | 317-244-6848 | 03/12/2009 | 17 |
| Deseret Nursing And Rehabilitation At Colby | 105 East College Drive | Colby | KS | 67701 | 785-462-6721 | 01/08/2009 | 37 |
| Good Samaritan Society - Junction City | 416 W Spruce St | Junction City | KS | 66441 | 785-238-1187 | 03/05/2009 | 6 |
| The Oaks Of Mid City Nursing And Rehab Center | 4100 North Boulevard | Baton Rouge | LA | 70806 | 225-387-6704 | 01/23/2009 | 9 |
| Fairview Commons Nursing & Rehabilitation Center | Christian Hill Road | Great Barrington | MA | 01230 | 413-528-4560 | 04/16/2009 | 3 |
| Leo P Chance Center For Nursing & Rehab | 59 Eastwood Circle, P O Box 310 | Gardner | MA | 01440 | 978-632-8776 | 04/29/2009 | 3 |
| Anchorage Nursing & Rehabilitation Center | 105 Times Square | Salisbury | MD | 21801 | 410-749-2474 | 04/02/2009 | 7 |
| Tendercare Health Center - Birchwood | 2950 Lafranier Rd | Traverse City | MI | 49686 | 231-947-0506 | 06/11/2009 | 8 |
| Owatonna Commons Nursing & Rehab | 201 Southwest 18th Street | Owatonna | MN | 55060 | 507-451-6800 | 05/01/2009 | 18 |
| Holmesdale Healthcare & Rehab | 8033 Holmes | Kansas City | MO | 64131 | 816-363-6222 | 05/07/2009 | 4 |
| Madison Medical Center | 611 West Main Street, Po Box 431 | Fredericktown | MO | 63645 | 573-783-3341 | 02/26/2009 | 19 |
| Rosewood Health Center | 1415 West White Oak | Independence | MO | 64050 | 816-254-3500 | 12/12/2008 | 9 |
| Choctaw County Nursing Center | 311 West Cherry Street | Ackerman | MS | 39735 | 662-285-3257 | 12/18/2008 | 12 |
| Cedarwood Villa | 1 S Oaks | Red Lodge | MT | 59068 | 406-446-2525 | 04/02/2009 | 6 |
| Crete Manor | 830 East 1st Street | Crete | NE | 68333 | 402-826-4325 | 03/09/2009 | 6 |
| Hidden Hills Health And Rehab Center | 3110 Scott Circle | Omaha | NE | 68112 | 402-455-6636 | 04/07/2009 | 54 |
| Holiday Care Center | 4 Plaza Drive | Toms River | NJ | 08757 | 732-240-0900 | 03/25/2009 | 4 |
| Palace Rehabilitation And Care Center | Rt 38 And Mill Road | Maple Shade | NJ | 08052 | 856-779-1500 | 04/21/2009 | 54 |
| Central Park Rehab & Nursing | 116 East Castle Street | Syracuse | NY | 13205 | 315-475-1641 | 05/26/2009 | 33 |
| Northwoods Rehab At Hilltop | 1805 Providence Avenue | Niskayuna | NY | 12309 | 518-374-2212 | 04/23/2009 | 24 |
| Northridge Health Center | 35990 Westminster Ave | North Ridgeville | OH | 44039 | 440-327-8511 | 01/22/2009 | 7 |

Table B: Facilities That Have Not Improved

| Facility Name | Address | City | State | ZIP | Phone Number | Most Recent Survey | Months as an SFF |
|--|------------------------------|-------------|--------------|------------|---------------------|---------------------------|-------------------------|
| White Oak Manor | 1926 Ridge Avenue | Warren | OH | 44484 | 330-369-4672 | 04/01/2009 | 20 |
| Chickasha Nursing Center | 2700 South 9th Street | Chickasha | OK | 73018 | 405-224-3593 | 04/07/2009 | 20 |
| Pacific Health And Rehabilitation | 14145 Sw 105th Street | Tigard | OR | 97224 | 503-639-1144 | 02/02/2009 | 6 |
| Taylor Nursing And Rehabilitation Center | 500 West Hospital Street | Taylor | PA | 18517 | 570-562-2102 | 05/14/2009 | 12 |
| Avera Rosebud County Care Center | 300 Park Street, Po Box 408 | Gregory | SD | 57533 | 605-835-8296 | 04/09/2009 | 11 |
| Palisade Manor | 920 4th St | Garretson | SD | 57030 | 605-594-3466 | 04/08/2009 | 10 |
| Hillcrest West | 6801 Middlebrook Pike | Knoxville | TN | 37919 | 865-588-7661 | 06/03/2009 | 12 |
| Village Healthcare Center | 1341 Blalock | Houston | TX | 77055 | 713-468-7821 | 05/15/2009 | 11 |
| Health & Rehab Of North Seattle | 13333 Greenwood Avenue North | Seattle | WA | 98133 | 206-362-0303 | 05/04/2009 | 4 |
| Life Care Of Richland | 44 Goethals Drive | Richland | WA | 99352 | 509-943-1117 | 01/22/2009 | 7 |
| Beloit Health And Rehab | 1905 W Hart Rd | Beloit | WI | 53511 | 608-365-2554 | 06/19/2009 | 9 |
| Colonial Manor Medical Rehabilitation Center | 1010 E Wausau Ave | Wausau | WI | 54403 | 715-842-2028 | 01/09/2009 | 8 |
| Luther Home | 831 Pine Beach Rd | Marinette | WI | 54143 | 715-732-0155 | 01/08/2009 | 54 |
| Eagle Pointe | 1600 27th Street | Parkersburg | WV | 26101 | 304-485-6476 | 03/05/2009 | 20 |
| Mapleshire Nursing And Rehabilitation Center | 30 Vandervort Drive | Morgantown | WV | 26505 | 304-285-2720 | 03/10/2009 | 14 |

Table C: Facilities That Have Shown Improvement

| Facility Name | Address | City | State | ZIP | Phone Number | Most Recent Survey | Months as an SFF |
|---|---|--------------------|-------|-------|--------------|--------------------|------------------|
| Golden Living Center-Boaz | 600 Corley Avenue | Boaz | AL | 35957 | 256-593-8380 | 05/08/2009 | 3 |
| Desert Haven Care Center | 2645 East Thomas Road | Phoenix | AZ | 85016 | 602-956-8000 | 05/22/2009 | 4 |
| Country Villa Petaluma Healthcare Center | 523 Hayes Lane | Petaluma | CA | 94952 | 707-763-2457 | 06/05/2009 | 8 |
| Park West Care And Rehabilitation | 2210 E. First Street | Santa Ana | CA | 92705 | 714-547-7091 | 02/13/2009 | 7 |
| Carolyn Boone Lewis Health Care Center | 1380 Southern Ave Se | Washington | DC | 20032 | 202-279-5880 | 02/20/2009 | 54 |
| Delmar Nursing And Rehabilitation Center | 101 E. Delaware Avenue | Delmar | DE | 19940 | 302-846-3077 | 01/20/2009 | 15 |
| Harts Harbor Health Care Center | 11565 Harts Rd | Jacksonville | FL | 32218 | 904-751-1834 | 05/15/2009 | 3 |
| St. Andrews Bay Skilled Nursing And Rehab | 2100 Jenks Avenue | Panama City | FL | 32405 | 850-763-0446 | 05/08/2009 | 10 |
| Hamilton House Nursing Home And Rehabilitation Center | 1911 5th Avenue | Columbus | GA | 31907 | 706-571-1850 | 06/25/2009 | 9 |
| Hawaii Medical Center East Snf | 2230 Liliha Street | Honolulu | HI | 96817 | 808-547-6011 | 05/07/2009 | 11 |
| Cedar Falls Health Care Center | 1728 West Eighth Street | Cedar Falls | IA | 50613 | 319-277-2437 | 01/16/2009 | 21 |
| Polk City Nursing And Rehabilitation Center | 1002 West Washington Avenue | Polk City | IA | 50226 | 515-984-6511 | 06/17/2009 | 29 |
| Life Care Center Of Boise | 808 North Curtis Road | Boise | ID | 83706 | 208-376-5273 | 02/13/2009 | 8 |
| Embassy Health Care Center | 555 West Kahler | Wilmingon | IL | 60481 | 815-476-2200 | 04/24/2009 | 23 |
| Mcallister Nursing & Rehab Center | 18300 S. Lavergne Ave Pob 367 | Tinley Park | IL | 60477 | 708-798-2272 | 01/09/2009 | 13 |
| North Lake Nursing And Rehabilitation Center | 601 West 61st Ave | Merrillville | IN | 46410 | 219-980-5950 | 06/24/2009 | 6 |
| Medicalodge Of Leavenworth | 1503 Ohio St | Leavenworth | KS | 66048 | 913-772-1844 | 11/13/2008 | 15 |
| Britthaven Of Somerset | 555 Bourne Avenue | Somerset | KY | 42501 | 606-679-7421 | 02/12/2009 | 8 |
| Cambridge Place | 2020 Cambridge Drive | Lexington | KY | 40504 | 859-252-6747 | 05/14/2009 | 30 |
| Richmond Health & Rehabilitation Complex-Madison | 131 Meadowlark Drive | Richmond | KY | 40475 | 859-623-3564 | 06/17/2009 | 3 |
| St. Francisville Country Manor | 15243 Hwy 10 East | Saint Francisville | LA | 70775 | 225-635-3346 | 02/12/2009 | 9 |
| Redstone Rehabilitation And Nursing Center | 135 Benton Drive | East Longmeadow | MA | 01028 | 413-525-3336 | 02/01/2009 | 16 |
| Westfield Care And Rehabilitation | 60 East Silver Street | Westfield | MA | 01085 | 413-562-5121 | 03/11/2009 | 9 |
| Nms Healthcare Of Hagerstown | 14014 Marsh Pike | Hagerstown | MD | 21742 | 301-733-8700 | 05/28/2009 | 3 |
| Harbor Hill Center | 2 Footbridge Rd | Belfast | ME | 04915 | 207-338-5307 | 04/08/2009 | 6 |
| Penobscot Nursing Home | Main St | Penobscot | ME | 04476 | 207-326-4344 | 12/16/2008 | 10 |
| Heartland Hcc - Kalamazoo | 3625 W Michigan Ave | Kalamazoo | MI | 49006 | 269-375-4550 | 02/27/2009 | 14 |
| South Haven Nursing And Rehab | 850 Phillips | South Haven | MI | 49090 | 269-637-5147 | 05/29/2009 | 10 |
| Mcintosh Manor | 700 Northeast Riverside Avenue | Mcintosh | MN | 56556 | 218-563-2715 | 05/29/2009 | 54 |
| Woodbury Health Care Center | 7012 Lake Road | Woodbury | MN | 55125 | 651-735-6000 | 04/30/2009 | 17 |
| Parkside Manor | 1201 Hunt Avenue | Columbia | MO | 65202 | 573-449-1448 | 02/05/2009 | 39 |
| Reginald P White Nursing Facility | 1451 &1455 North Lakeland Drive/Po Box 4128 | Meridian | MS | 39307 | 601-581-0135 | 01/09/2009 | 38 |
| Community Nursing Home Of Anaconda | 615 Main St | Anaconda | MT | 59711 | 406-563-8414 | 05/14/2009 | 6 |
| Brian Center Health & Rehab - Gastonia | 969 Cox Rd | Gastonia | NC | 28054 | 704-866-8596 | 01/30/2009 | 6 |
| Evergreens Senior Systems | 4007 W Wendover Ave | Greensboro | NC | 27407 | 336-292-8620 | 06/10/2009 | 2 |

Table C: Facilities That Have Shown Improvement

| Facility Name | Address | City | State | ZIP | Phone Number | Most Recent Survey | Months as an SFF |
|--|----------------------------|----------------|--------------|------------|---------------------|---------------------------|-------------------------|
| Greenfield Place | 2575 W 5th St | Greenville | NC | 27834 | 252-830-9100 | 04/02/2009 | 9 |
| Epsom Healthcare Center | 901 Suncook Valley Highway | Epsom | NH | 03234 | 603-736-4772 | 02/05/2009 | 18 |
| The Pavillions At Forrestal | 5000 Windrow Drive | Princeton | NJ | 08540 | 609-987-1221 | 05/08/2009 | 14 |
| Desert Lane Care Center | 660 Desert Lane | Las Vegas | NV | 89106 | 702-382-5580 | 02/13/2009 | 13 |
| Autumn Healthcare Of Zanesville | 1420 Autumn Drive | Zanesville | OH | 43701 | 740-452-4351 | 02/12/2009 | 7 |
| Briarfield At The Ridge | 3379 Main Street | Mineral Ridge | OH | 44440 | 330-652-9901 | 02/05/2009 | 43 |
| Wayside Farm | 4557 Quick Rd | Peninsula | OH | 44264 | 330-923-7828 | 04/13/2009 | 11 |
| Hillcrest Nursing Center | 2120 North Broadway | Moore | OK | 73160 | 405-794-2428 | 03/11/2009 | 9 |
| The Kings Daughters & Sons | 1223 West Baltimore | Durant | OK | 74701 | 580-924-0496 | 05/13/2009 | 15 |
| Evergreen The Dalles | 1023 W. 25th Avenue | The Dalles | OR | 97058 | 541-298-5158 | 04/16/2009 | 16 |
| Hometown Nursing And Rehab Cen | 149 Lafayette Avenue | Tamaqua | PA | 18252 | 570-668-1775 | 03/26/2009 | 37 |
| Oakwood Healthcare | 2109 Red Lion Road | Philadelphia | PA | 19115 | 215-673-7000 | 03/10/2009 | 54 |
| Pawtucket Healthcare And Rehabilitation | 70 Gill Avenue | Pawtucket | RI | 02861 | 401-722-7900 | 02/26/2009 | 18 |
| Anne Maria Rehab & Nursing Center | 1200 Talisman Drive | North Augusta | SC | 29841 | 803-278-2170 | 04/23/2009 | 11 |
| Ellen Sager Nursing Home | 1817 Jonesville Highway | Union | SC | 29379 | 864-427-5187 | 02/05/2009 | 7 |
| Life Care Center Of Tullahoma | 1715 N Jackson St | Tullahoma | TN | 37388 | 931-455-8557 | 06/10/2009 | 6 |
| Poplar Point Health & Rehabilitation | 131 N Tucker | Memphis | TN | 38104 | 901-726-5600 | 06/24/2009 | 29 |
| Clairmont Longview Lp | 3201 N Fourth St | Longview | TX | 75605 | 903-236-4291 | 02/25/2009 | 14 |
| Pleasant Valley Healthcare And Rehabilitation Center | 1525 Pleasant Valley Rd | Garland | TX | 75040 | 972-496-8800 | 02/06/2009 | 6 |
| Legacy Rehab And Nursing | 3706 West 9000 South | West Jordan | UT | 84088 | 801-280-2273 | 06/25/2009 | 4 |
| Beacon Shores Nursing & Rehabilitation | 340 Lynn Shores Drive | Virginia Beach | VA | 23452 | 757-340-6611 | 05/15/2009 | 19 |
| Harbour Pointe M & R Center | 1005 Hampton Blvd | Norfolk | VA | 23507 | 757-623-5602 | 02/13/2009 | 54 |
| Holly Manor | 2003 Cobb Street | Farmville | VA | 23901 | 434-392-6106 | 05/01/2009 | 9 |
| Berlin Health And Rehabilitation Center | 98 Hospitality Drive | Barre | VT | 05641 | 802-229-0308 | 02/26/2009 | 27 |

Table D: Facilities That Have Recently Graduated from the SFF Program

| Facility Name | Address | City | State | ZIP | Phone Number | Most Recent Survey | Months as an SFF |
|--|--------------------------------|--------------------|--------------|------------|---------------------|---------------------------|-------------------------|
| Woodley Manor Health & Rehabilitation | 3312 Woodley Road | Montgomery | AL | 36116 | 334-288-2780 | 03/05/2009 | 26 |
| Chapel Ridge Healh And Rehab | 4623 Rogers Avenue | Fort Smith | AR | 72903 | 479-452-1541 | 03/19/2009 | 18 |
| Infinia At Show Low | 2401 East Hunt Street | Show Low | AZ | 85901 | 928-537-5333 | 01/29/2009 | 13 |
| Plaza Health Care | 1475 North Granite Reef Road | Scottsdale | AZ | 85257 | 480-990-1904 | 02/26/2008 | 11 |
| Eagle Ridge At Grand Valley | 2425 Teller Avenue | Grand Junction | CO | 81501 | 970-243-3381 | 01/14/2009 | 51 |
| Bridgeport Health Care Center | 600 Bond Street | Bridgeport | CT | 06610 | 203-384-6400 | 11/17/2008 | 9 |
| Chelsea Place Care Center | 25 Lorraine St | Hartford | CT | 06105 | 860-233-8241 | 11/24/2008 | 26 |
| Bay Center | 1336 St Andrews Boulevard | Panama City | FL | 32405 | 850-763-3911 | 06/11/2009 | 16 |
| Summer Brook Health Care Center | 5377 Moncrief Rd | Jacksonville | FL | 32209 | 904-768-1506 | 09/26/2008 | 10 |
| Signature Healthcare Of Marietta | 811 Kennesaw Avenue | Marietta | GA | 30060 | 770-422-2451 | 09/17/2008 | 38 |
| Crestview Acres | 1485 Grand | Marion | IA | 52302 | 319-377-4823 | 04/03/2009 | 11 |
| Genesis Senior Living | 5608 Sw Ninth Street | Des Moines | IA | 50315 | 515-285-3070 | 06/10/2009 | 14 |
| East Lake Nursing & Rehabilitation Center | 1900 Jeanwood Dr | Elkhart | IN | 46514 | 574-264-1133 | 12/09/2008 | 8 |
| Baptist Convalescent Center | 120 Main Street | Newport | KY | 41071 | 859-581-1938 | 02/20/2009 | 18 |
| Lake Charles Care Center | 2701 Ernest Street | Lake Charles | LA | 70601 | 337-439-0336 | 06/26/2009 | 16 |
| Wakefield Care & Rehab | One Bathol Street | Wakefield | MA | 01880 | 781-245-7600 | 01/28/2009 | 25 |
| Manor Care Rossville | 6600 Ridge Road | Baltimore | MD | 21237 | 410-574-4950 | 02/12/2009 | 14 |
| Metron Of Big Rapids | 725 W Fuller | Big Rapids | MI | 49307 | 231-796-2631 | 06/18/2009 | 26 |
| Senior Estates | 2323 Swope Parkway | Kansas City | MO | 64130 | 816-924-1122 | 02/23/2009 | 34 |
| Brian Center Health And Retirement | 752 E Center Ave | Mooresville | NC | 28115 | 704-663-3448 | 03/12/2009 | 10 |
| Brook Stone Living Center | 8990 Hwy 17 South , Po Box 429 | Pollocksville | NC | 28573 | 252-224-0112 | 06/10/2009 | 16 |
| Rock View Good Samaritan Center | 307 3rd St Ne | Parshall | ND | 58770 | 701-862-3138 | 10/09/2008 | 16 |
| Victoria Health Care Center | 40 Freneau Avenue | Matawan | NJ | 07747 | 732-765-5600 | 01/15/2009 | 26 |
| Evergreen Valley Nursing Home | 8 Bushey Boulevard | Plattsburgh | NY | 12901 | 518-563-3261 | 09/25/2008 | 12 |
| Williamsville Suburban | 163 South Union Road | Williamsville | NY | 14221 | 716-632-6152 | 12/11/2008 | 18 |
| Broomall Manor | 43 Church Lane | Broomall | PA | 19008 | 610-356-3003 | 01/09/2009 | 32 |
| Golden Living Center - West Shore | 770 Poplar Church Road | Camp Hill | PA | 17011 | 717-763-7070 | 01/30/2009 | 17 |
| Cottonwood Nursing And Rehabilitation Center | 2224 N Carroll Blvd | Denton | TX | 76201 | 940-387-6656 | 04/29/2009 | 14 |
| The Renaissance At Kessler Park | 2428 Bahama Dr | Dallas | TX | 75211 | 214-948-3811 | 03/27/2009 | 50 |
| Mt. Ogden Health And Rehabilitation Center | 375 East 5350 South | Washington Terrace | UT | 84405 | 801-479-5700 | 03/19/2009 | 16 |
| Frontier Rehab & Extended Care | 1500 3rd Avenue | Longview | WA | 98632 | 360-423-8800 | 02/06/2009 | 51 |
| North Auburn Rehab And Health Center | 2830 I Street Northeast | Auburn | WA | 98002 | 253-833-1260 | 01/23/2009 | 13 |
| Middleton Village | 6201 Elmwood Ave | Middleton | WI | 53562 | 608-831-8300 | 02/02/2009 | 15 |
| Mountain Towers Healthcare Center | 3128 Boxelder Drive | Cheyenne | WY | 82001 | 307-634-7901 | 03/27/2009 | 24 |

Table E: Facilities No Longer Participating in the Medicare and Medicaid Program

| Facility Name | Address | City | State | ZIP | Phone Number | Most Recent Survey | Months as an SFF |
|--------------------------|------------------|-------------|--------------|------------|---------------------|---------------------------|-------------------------|
| Piety Corner | 325 Bacon Street | Waltham | MA | 02154 | 781-894-5264 | 03/03/2009 | 14 |
| Sunshine Haven Lordsburg | 603 Hadeco Drive | Lordsburg | NM | 88045 | 575-542-3539 | 11/05/2008 | 2 |
| Benner Healthcare Center | 3510 Sherman St | Houston | TX | 77003 | 713-224-5344 | 01/15/2009 | 22 |